

PORT & RESOURCE RECOVERY DEPARTMENT

Brown County

2561 SOUTH BROADWAY
GREEN BAY, WI 54304

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DEAN HAEN

DIRECTOR

EFFECTIVE JULY 1, 2014

CREDIT POLICY

1. Terms are **Net 30 days** from statement date. Annual interest rate of 12% (1% per month)
2. Accounts that are past due 45 days will be notified by mail or phone of possible upcoming suspension of their ability to use our three facilities.
3. Accounts with past due status of 61-90 days will be prohibited from using the Recycling Transfer Station, Household Hazardous Waste Facility (HHW), and Waste Transfer Station (TS), until full payment on the account is received. Upon receipt of payment, accounts will regain satisfactory status and use of the three facilities.
4. Accounts with past due status of over 91 days will be **revoked permanently**. You will have access to the facilities once payment is made, however for future use you will be required to pay by credit card or check.
5. Accounts that are past due over 120 days will be referred to the Brown County Corporation Counsel for legal action.
6. Accounts that are delinquent more than three times in a twelve month time period **will** have their account suspended.
7. If your check is returned to Brown County as "non-sufficient funds" (NSF) you will not be allowed to utilize any of the three facilities until the sufficient funds are received and a \$25.00 service fee is paid.
8. Please be sure to enclose the tear strip from the bottom of your statement with your payment to ensure proper credit to your account.

If you have any questions, please call Sheri @ 920-492-4951.
Thank you for your cooperation.

Dean Haen
Port & Resource Recovery Director