

PORT & RESOURCE RECOVERY DEPARTMENT

Brown County

2561 SOUTH BROADWAY
GREEN BAY, WI 54304

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DEAN HAEN

DIRECTOR

EFFECTIVE JULY 1, 2014
REVISED DECEMBER 1, 2022

CREDIT POLICY

1. Terms are **Net 30 days** from statement date. Annual interest rate of 18% (1.5% per month)
2. For new accounts, the Department reserves the right to require credit card payments for the first 60 days of transactions.
3. Accounts that are past due 45 days will be notified by mail or phone of possible upcoming suspension of Customer's ability to use Department facilities.
4. Accounts with past due status of 61-90 days will be prohibited from using Department Facilities including the Recycling Transfer Station (RTS), Hazardous Material Recovery Facility (HMR), Waste Transfer Station (WTS), and South Landfill (SLF) until full payment on the account is received. Upon receipt of payment, accounts will regain satisfactory status and use of Department facilities.
5. Accounts with past due status of over 91 days will be **revoked permanently**. Customer will have access to Department facilities once payment is made; however, for future use Customer will be required to pay by credit card.
6. Accounts that are past due over 120 days will be referred to the Brown County Corporation Counsel for legal action.
7. Accounts that are delinquent more than three times in a twelve-month time period **will** have their account suspended. At the sole discretion of the Department, Customer may be allowed to use Department facilities by paying with a credit card.
8. If Customer's check is returned to Brown County as "non-sufficient funds" (NSF) Customer will not be allowed to utilize any of the Department facilities until the sufficient funds are received and a \$32.00 service fee is paid.
9. Please be sure to enclose the tear strip from the bottom of your statement with your payment to ensure proper credit to your account.

If you have any questions, please call Melissa @ 920-492-4951.
Thank you for your cooperation.

Dean Haen
Port & Resource Recovery Director